

Champaign County Directory of Homeless Prevention and Homeless Intervention Services

Summer 2018



**CHAMPAIGN COUNTY
DEVELOPMENTAL
DISABILITIES BOARD**

**CHAMPAIGN COUNTY
MENTAL HEALTH BOARD**



**United Way of
Champaign County**

For the most up to date
service information

call **2-1-1**

or

1-888-865-9903

www.findhelp211.org

Austin's Place Emergency Shelter for Women

First United Methodist Church (FUMC)
210 W. Church Street
Champaign, IL 61820

(217) 819-4117 Voice
Champaign County Centralized Intake
(217) 356-9078 Voice
(217) 356-9270 FAX
(217) 202-3430 Cell

shelter-austinsplace.weebly.com
kelkem@aol.com

Kelli Kemper, Co-leader, Austin's Place
Kim Stanhope, Co-Leader

Public transportation accessible.

Site Hours: 8:00 pm - 7:00 am, guests must be screened by Courage Connection before staying at shelter.

Area Served: Champaign County.

NOTE: Guests should go to Courage Connection for screening. After screening, guests will be transported to shelter. Light snacks will be available to guests. No shower facilities are available. In the morning, guests will be given a bus token and taken to the Champaign bus terminal. We can house up to 8 women each night.

Services

Austin's Place Emergency Overnight Shelter for Women

Description: Austin's Place is an emergency overnight shelter for women. The shelter is housed in First United Methodist Church in downtown Champaign and is staffed by trained volunteers. Women are picked up after screening and taken to the shelter space at First United Methodist Church. Upon arrival, women are greeted by their overnight volunteers who help them get settled, set up their sleeping spaces, provide snacks and conversation.

Women are woken with enough time to freshen themselves, put away their sleeping spaces, and have a light breakfast before the driver takes them to the Transportation Center in downtown Champaign.

Guests are provided 2 bus tokens before departure so they can get back to the shelter the following night.

Hours: Shelter open Mon, Dec 11th, 2017 - March 15, 2018, 7:30 pm - 7:00 am.

Eligibility: This shelter is for single women only. Space is available for up to 8 women each night. Women need to be ambulatory (no physical assistance needed). Women must be screened by Courage Connection before being transported to shelter.

Documents Needed: Photo ID.

Fees: No fees.

Referral Procedures: Women should meet at the Courage Connection, 504 E. Church Street, Champaign, between 6:30 pm - 7:30 pm for screening. Space is limited. Women are picked up by drivers at 8:00 pm and brought to the shelter. They are then picked up at 7:00 am the following morning and taken to the Champaign bus station. For questions, call Austin's Place, 217-356-9078 or Courage Connection, 217-352-7151.

Center for Youth and Family Solutions - Champaign

1315A Curt Drive
Champaign, IL 61821

(217) 352-5179 Voice
(800) 200-6804 Toll-free - Runaway Crisis Hotline
(217) 352-7817 FAX

www.cyfsolutions.org

Patricia Fox, Chief Executive Officer

Patty Kelsey, Site Manager

Public transportation accessible.

Site Hours: M-F, 9:00 am - 5:00 pm.

Evening appointments as needed.

Area Served: Champaign and Piatt counties.

Services

Comprehensive Community Based Youth Services (CCBYS)

Description: CYFS provides crisis intervention for families with children between the ages of 11-17 who are in trouble with the law or who are locked out of their homes. The primary purpose of the Crisis Response Services program is to provide at-risk youth with a continuum of services according to their needs, with the overarching goal being family preservation, reunification, or independence.

Area Served: Champaign, Ford, and Iroquois counties.

Fees: No fees.

Referral Procedures: Call the 24-hour hotline.

Champaign - Ford Regional Office of Education #9

3358 Big Pine Trail
Champaign, IL 61822

(217) 893-3219 Voice
(217) 893-0024 FAX
(217) 819-5965 FAX

www.roe9.k12.il.us

Jane E. Quinlan, Regional Superintendent
Shelby Ray, Administrative Assistant

Site Hours: M-F, 8:00 am - 4:30 pm.

Area Served: Champaign and Ford counties.

Services

Education for Homeless Children and Youth Program

Description: The Homeless Liaison works with a wide variety of partners to assist in stabilizing homeless children and their families so that they are more responsive to school enrollment. Funding is available to resolve issues such as a lack of school supplies, physical education clothing, transportation, alarm clocks, or special school fees such as those for field trips, pictures, and book clubs. Funding is also available for tutoring and to assist with the cost of educational summer programs.

Eligibility: - Champaign and Ford County homeless families with children and youth who are of school age.
- Preschool aged children also receive services to ensure access to early childhood and pre-school programs.
- Child's school must verify homelessness.

Fees: No fees.

Referral Procedures: By phone and through the student's school.

Champaign County Regional Planning Commission

Brookens Administrative Building
1776 E. Washington Street
Urbana, IL 61802

(217) 328-3313 Voice - Main Line
(217) 819-4117 Voice

Champaign County Centralized Intake for Homeless

(217) 819-4099 Voice - Rental Assistance Line
(217) 384-1226 Voice - LIHEAP
(217) 384-3864 TTY

(217) 328-2426 FAX

www.ccrpc.org

Dalitso S. Sulamoyo, Chief Executive Officer
Lisa Benson, Community Services Director
Public transportation accessible.

Site Hours: M-F, 8:00 am - 4:30 pm.

Other Languages: Spanish and American Sign Language.

Services

Centralized Intake

Description: Centralized Intake is the first point-of-contact for all people experiencing homelessness in Champaign County. The line is not typically immediately answered, and callers should expect to leave a voicemail with a call back number. It may take several days to hear back due to the volume of calls the Centralized Intake line receives.

Documents Needed: Local school registration for school-aged minor children.

Fees: No fees.

Referral Procedures: By phone and appointment only - call Centralized Intake.

Emergency Shelter for Families

Description: The Emergency Shelter for Families (ESF) provides temporary shelter coupled with intense case management. Case managers work with guests to identify their current needs, connecting them with local resources, and developing a plan for stable housing with the goals of moving out of the ESF to non-emergency housing as soon as possible.

Hours: Shelter is available 24 hours a day, 7 days a week, 365 days a year.

Eligibility: Families must be homeless and have at least one child under 18 years of age.

Area Served: Champaign County

Maximum Income Guidelines: No income requirements

Documents Needed: - Verification of Homelessness.

- Photo ID for all adults.

- Birth Certificates.

- Social Security cards.

Meetings: Adult guests will be required to meet with a case manager at least 2 times per week during their stay.

Fees: No fees.

Referral Procedures: Families will be referred

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from Centralized Intake for Homeless based on priority, after completing an assessment of need.

City of Urbana Grants Management Division

400 S. Vine Street
Urbana, IL 61801

(217) 384-2447 Voice

urbanaininois.us

Kelly Hartford Mierkowski, Manager, Grants Management Division

Randy Burgett, Housing Rehab Coordinator

Site Hours: M-F, 7:30 am - 5:00 pm.

Area Served: City of Urbana.

Services

TRANSITIONAL HOUSING

Description: Transitional Housing for Homeless Families is a program to provide housing and support services to selected families who are homeless. Families live in the houses for between six months and two years while they work toward goals that will help them be more self-sufficient and provide for their own housing.

Eligibility: Families must be residents of Champaign County for at least 3-6 months.

Referral Procedures: Must be referred by other transitional housing programs, social service agencies, schools, or churches. They may submit an application when a vacancy occurs. The program coordinator interviews the applicants and selects the family based on their motivation, family size relative to the size of the house, and potential for successful completion of the program.

C-U at Home

34 E. Green Street
Champaign, IL 61820

PO Box 8816
Champaign, IL 61826

(217) 819-4569 Voice

www.cuathome.us

rob@cuathome.us

Rob Dalhaus, Executive Director

Kelly-Jane Monahan, Phoenix Coordinator

Public transportation accessible.

Site Hours: Tue-Fri, 12:00 pm - 5:00 pm.

Area Served: Champaign County.

Other Languages: Spanish, as needed.

Services

HOMELESS SERVICES

Description: - Phoenix Daytime Drop-In Center: Community center, open to the public age 18 years or older. Access to laundry, shower, computers, phone, musical instruments, art supplies, games, puzzles, tables and chairs. Located at 34 E. Green Street, Champaign.

- Recovery House: Group home for single homeless men coming out of addiction treatment seeking a supportive group living environment. Must be employed. Can stay in transitional housing for 6-12 months.

- Family House: Transitional housing for a single parent or married couple with 1 or 2 children. Must be employed. Can stay in transitional housing for 6-12 months.

- Women's House: Transitional housing for single women. Must be employed. Can stay in transitional housing for 6-12 months.

- Transportation Ministry: Transportation assistance to help someone without proper means get to detox, shelter, transitional housing or nursing home facilities in another Illinois location.

Hours: Regular Hours:
Tue-Fri, 12:00 pm - 5:00 pm.

ATTN: The Phoenix Drop-in Center will be open the following days due to the forecasted temperatures for June 29th & 30th, 2018:

- Friday, June 29th, 11am-7pm

- Saturday, June 30th, 12-5pm

The following cooling centers are available throughout the local area:

- Champaign-Urbana Public Health District - Champaign

- Marketplace Mall - Champaign

- Public Aid Office, North Country Fair Drive - Champaign

- Lincoln Square Mall - Urbana

- Public Libraries - Champaign, Urbana, Tolono

Eligibility: Age 18 or older.

Fees: No fees.

Referral Procedures: Call for an appointment. Homeless individuals can also call the Centralized Intake for homeless services in Champaign at 217-819-4117 (through the Champaign County Regional Planning

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Commission).

Faith United Methodist Church

1719 S. Prospect Avenue
Champaign, IL 61820

(217) 359-3631 Voice

www.champaignfaith.org
info@champaignfaith.org

Sheryl Palmer, Senior Pastor
Shane Smith, Associate Pastor

Sites

CU Men's Shelter

124 W. White Street
Champaign, IL 61820-4802

(217) 819-4117 Voice

Champaign County Centralized Intake
(217) 359-3631 Voice - Shelter Coordinator

Site Hours: November 20th, 2017 through
March 31st, 2018
Daily, 9:00 pm - 8:00 am.

Services

SHELTER

Description: Overnight Men's Shelter will provide snacks and breakfast to go, but no meals. Showers and laundry are not available.

Fees: No fees.

Referral Procedures: Walk-in.

Goodwill of Central Illinois - Corporate Office

2319 E. Memorial Drive
Peoria, IL 61614

(309) 682-1113 Voice
(309) 685-8353 FAX

www.goodwillpeo.org

Don E. Johnson, President & CEO
Denise Sargeant, HR Director
Public transportation accessible.

Area Served: West Central Illinois, including Knox and Warren counties.

Services

General Wayne A. Downing Home for Veterans

Description: The Goodwill General Wayne A. Downing Home for Veterans provides permanent supportive housing to male veterans. Goodwill provides and coordinates all services including treatment for post-traumatic stress syndrome, substance abuse, stress, anxiety and psychological counseling, budgeting, clothing, legal assistance, food, telephones, transportation, entitlement benefits, medical care, job training, education, and job placement services.

Eligibility: Male veterans over 18 years of age who have received an honorable discharge from U.S. military service, have a diagnosed disability, and are at risk of being homeless.

Referral Procedures: Call 309-676-5541 for more information.

Homestead Corporation of Champaign-Urbana

306 W. Griggs Street
Urbana, IL 61801-2676

(217) 328-9373 Voice
(217) 344-3327 FAX

homesteadcorp.org
homesteadcorp@gmail.com

Aaron P. Smith, Executive Director
Kevin Boudreau, Property Manager
Public transportation accessible.

Site Hours: Mon, Wed, Fri, 9:00 am - 5:00 pm.
Area Served: Champaign County.

Services

Homestead Apartments Supportive Housing

Description: Permanent supportive housing for single homeless adults.

Eligibility: Single homeless adult, with income below 50% area median family income.

Maximum Income Guidelines: 50% of area median family income for one person.

Documents Needed: Proof of income and documentation of homelessness.

Fees: Rent does not exceed 30% of annual income.

Referral Procedures: By phone, walk-in, or appointment. Call 217-344-1292.

National Runaway Safeline (NRS)

3141B N. Lincoln Avenue

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Chicago, IL 60657

(800) 786-2929 Toll-free - 1-800-RUNAWAY

(773) 880-9860 Voice - Business Office

(773) 929-5150 FAX - Business Office

www.1800RUNAWAY.org

Maureen Blaha, Executive Director

Sean G. Veal, Data & Technology Coordinator

Site Hours: 24/7.

Area Served: United States and its territories, including Puerto Rico, the U.S. Virgin Islands, and Guam.

Other Languages: Spanish, French, and multi-language interpreter services available.

Services

RUNAWAY SERVICES

Description: National Runaway Safeline (NRS) is the federally-designated national communication system (hotline and web site) for runaway and homeless youth. Youth and family members – parents, siblings, relatives – can call at any time to work through problems and to find local help – agencies, organizations. Some callers just need someone to talk to, others need help finding shelter, food, medical assistance, or counseling. Some callers are on the streets, others are struggling with other issues and hotline volunteers will work with them to identify options to prevent them from leaving their home, when possible and if appropriate. NRS provides education and solution-focused interventions, offers non-sectarian, non-judgmental support, respects confidentiality, collaborates with volunteers, and responds to at-risk youth and their families 24 hours a day.

Eligibility: Youth ages 12-21 and family/friends.

HOME FREE

Description: HOME FREE is a partnership between Greyhound Lines, Inc. and the National Runaway Safeline that provides crisis intervention with the goal of reuniting runaway youth, ages 12-20 years old, with their parent/legal guardian or when appropriate, an Alternative Living Arrangement (ALA).

Fees: No fees.

Referral Procedures: The HOME FREE program is accessed by calling the toll-free hotline. All bus tickets for qualified youth must be booked through the National Runaway

Safeline.

Rosecrance Champaign/Urbana

1801 Fox Drive

Champaign, IL 61820

(217) 398-8080 Voice

(217) 359-4141 Voice - Crisis Line

(217) 693-4590 Voice - Intake/Admission

(217) 398-0160 TTY

(217) 398-0172 FAX

www.rosecrance.org

Sheila Ferguson, MSW, LCSW, Executive Director

Sandra S. Fox, Executive Assistant to CEO

Public transportation accessible.

Sites

Rosecrance Champaign/Urbana

1801 Fox Drive

Champaign, IL 61820

(217) 398-8080 Voice

(217) 359-4141 Voice - Crisis Line

(217) 693-4590 Voice - Intake/Admission

(217) 398-0160 TTY

(217) 398-0172 FAX

Sheila Ferguson, MSW, LCSW, Executive Director

Public transportation accessible.

Site Hours: Mon & Wed, 8:00 am - 7:00 pm.

Tue & Thu, 8:00 am - 5:00 pm.

Fri, 8:00 pm - 4:00 pm.

Area Served: Champaign County.

Rosecrance Champaign/Urbana - Walnut Street Site

801 N. Walnut Street

Champaign, IL 61820

(217) 373-2430 Voice

(217) 359-4141 Voice - Crisis Line

(217) 693-4590 Voice - Access Center

(217) 352-4217 TTY

(217) 373-2444 FAX

Juli Kartel, Director of Clinical Services

Public transportation accessible.

Site Hours: Mon-Thu, 8:00 am - 5:00 pm.

Fri, 8:00 am - 4:00 pm.

Area Served: Champaign County.

Rosecrance Champaign/Urbana - 311 W. White St.

311 W. White Street

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Champaign, IL 61820

(217) 359-5276 Voice

(866) 359-5276 Toll-free

(217) 359-6092 FAX

James Warren, Supervisor

Public transportation accessible.

Area Served: Champaign County.

Services

Runaway and Homeless Youth Programs (RHY)

Description: The Runaway and Homeless Youth (RHY) program provides an array of housing and supportive services to youth/young adults ages 16-24 who are at risk of homelessness and/or need assistance with transitioning to adulthood with the goal of addressing their needs and helping them make a successful transition into adulthood. 311 W. White St. maintains 4 beds for female RHY clients 18-24 who qualify for the program's housing component. There is also the opportunity for these female client's to have a child reside there with them if deemed appropriate and safe for all involved. RHY males over age 18 who need housing assistance are referred to RCU's Men's Transitional Housing Program. When staff are present at 311 W. White St. all enrolled RHY clients and RHY not enrolled in services can utilize it as a drop-in shelter to obtain things like food, clothing, phone/internet usage, hygiene supplies, opportunities to bathe, opportunities to do laundry, and other things they may need. RHY clients ages 18-24 who have demonstrated consistent adherence to program expectations and have made progress toward the various goals deemed necessary for them to successfully live independently at some point are eligible to reside in RCU's Gregory House. Gregory House is a 3 bedroom house that allows RHY clients and their children (if applicable) to experience living in a residence that they are primarily responsible for maintaining independently. Gregory House is designed to house one client at a time, but there is the capacity for up to three related clients to reside there together at one time. The Gregory House transitional living is limited to up to 24 months or when the client turns 24. RCU furnishes, provides maintenance services, and pays the primary utilities for Gregory House.

RHY staff continue to provide ongoing support for these clients, but there is a greater level of independence for the clients as they are no longer residing in an RHY location that is directly staffed.

Hours: M-F, 8:00 am - 4:00 pm. Weekends and evenings by appointment.

Eligibility: - Between the ages of 16 and 24.

- Must be at risk or homeless, near homeless, experiencing crisis situations that result in being homeless (i.e., runaway), or seeking assistance with transitioning into adulthood and independence.

Exclusion criteria:

- Persons demonstrating dangerous behaviors such as ideations of harming themselves or others, sexually aggressive behaviors, fire setting behaviors, and extremely aggressive behaviors.

- Youth who are wards of DCFS.

- Youth whose needs may be better met by another agency or program.

Area Served: Clients must be able to access primary services in Champaign County.

Documents Needed: None.

Fees: No fees.

Referral Procedures: By phone or walk-in during program hours (voicemail option after hours).

Sites: 1 3

Supported Residential Services

Description: Supportive Housing Program:

- 8 unit apartment building that provides housing for clients with program agreements or a 'Shelter Plus Care' voucher.

- Length of stay up to 2 years.

- Individuals are provided transitional living supports and services as they transition from more intensive settings, such as group homes, back into the community.

- Recovery-focused treatment plans are developed to assist individuals with learning the skills necessary for transition to their own apartment in the community.

Housing and Urban Development (HUD) Apartment Complexes:

- HUD program with locations in Urbana and Rantoul administered by Community Elements that provides permanent residences for low-income individuals with psychiatric disabilities.

- Individuals with psychiatric disabilities are

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provided opportunities to access supportive services and live independently in safe affordable housing.

PH-ACT Program:

- Combines supportive housing assistance with integrated, intensive treatment services for clients with co-occurring mental illness, substance abuse, and HIV/AIDS.
- Must meet the HUD definition of homelessness.

Eligibility: Depends on type of housing requested; call for more information.

Documents Needed: Photo ID, proof of income, and social security card.

Fees: Vary; Medicaid/ MCO coverage for supportive services.

Referral Procedures: Must fill out an application to be placed on a waiting list.

Sites: 2

Salvation Army of Champaign County

2212 N. Market Street
Champaign, IL 61822

PO Box 618
Champaign, IL 61824

(217) 373-7832 Voice
(217) 373-8441 FAX

www.sachampaign.org

Major Thomas McDowell, Corps Officer
Robin Mathis, Director of Social Services
Public transportation accessible.

Site Hours: Mon, Wed, Thu, Fri, 9:00 am - 4:00 pm.

Tue, 9:00 am - 5:00 pm.

Area Served: Champaign County.

Other Languages: Limited Spanish.

Services

Supportive Services for Veteran Families (SSVF)

Description: Provides financial and support services to Veteran Families. The program is a housing stability-focused service delivery program that serves veteran families that are homeless or imminently at risk of being homeless. The goal is to stabilize these families in housing, while providing on-going support as needed to sustain independent living. Services may include:

- Rental and utility deposits.
- Limited rental and utility assistance.

- Limited moving costs and emergency supplies.
 - Case management services.
 - Transportation assistance.
 - Information and referrals to community resources.
 - Assistance in obtaining VA benefits.
 - Assistance in obtaining and securing other public benefits.
 - Assistance in securing permanent housing.
- Eligibility:** Must be a veteran or spouse of a veteran. Housing status must be in one of the following categories:
- Reside in housing and lack the ability to pay all bills.
 - Are currently homeless.
 - Has left permanent housing within the past 90 days to seek other housing that better meets the family's needs or preferences.

Maximum Income Guidelines: 50% of area median income.

Documents Needed: Photo ID, Social Security card, proof of income, proof of residency, and DD214.

Referral Procedures: Call the SSVF line at 217-278-9897.

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