

Champaign County Directory of Utility Resources

Summer 2018



**CHAMPAIGN COUNTY
DEVELOPMENTAL
DISABILITIES BOARD**

**CHAMPAIGN COUNTY
MENTAL HEALTH BOARD**



**United Way of
Champaign County**

For the most up to date
service information

call **2-1-1**

or

1-888-865-9903

www.findhelp211.org

Utility Assistance

Programs that provide financial assistance for people who are at risk for having their utilities shut off; offer discounted utility services; provide disconnection protection; arrange for notification regarding pending disconnection; make available special services such as large print utility bills or leveraged energy bill payment arrangements which support people's ability to make their payments; or supply wood, propane, butane or other fuel for heating or cooking purposes in situations where people have no other means of acquiring them. Utility assistance programs may have age, income, disability, need or other eligibility requirements.

■ Champaign County Regional Planning Commission

1776 E. Washington Street, Urbana, IL 61802
(217) 384-1226 Voice
LIHEAP

The Low Income Home Energy Assistance Program (LIHEAP) provides energy assistance for eligible low income families in which a benefit is paid directly to the utility companies on behalf of eligible households, or directly to renters if the utility costs are included in their rent.

Some LIHEAP applicants may qualify for the Percentage of Income Payment Plan (PIPP), where an eligible client pays a percentage of their income, receives a monthly benefit towards their utility bill, and receives a reduction in overdue payments for every on-time payment they make by the bill due date.

If the homeowner's furnace is not working or is dangerous or emitting carbon monoxide into the household, LIHEAP may be able to provide a furnace repair or replacement.

Other assistance, such as weatherization and energy-related minor home repairs, may be provided. A household may also be able to receive assistance with the cost of gas for a propane tank depending on where they live and which vendor they use.

■ Champaign Township

3900 Kearns Drive, Champaign, IL 61826
(217) 352-9433 Voice

Rent or utility assistance may be available to individuals or families with an eviction notice or utility shut-off notice. Assistance is available once every calendar year.

■ Salvation Army of Champaign County

2212 N. Market Street, Champaign, IL 61822
(217) 373-7832 Voice

Salvation Army of Champaign County is the administering agency for Ameren's Warm Neighbors Cool Friends. These funds provide help with payment of Ameren electric bills. WN/CF assistance

begins in January. Cooling program runs from June through September. Heating program runs from October through May. Eligible clients can be helped once each heating/cooling season per calendar year.

■ Salvation Army of Champaign County

2212 N. Market Street, Champaign, IL 61822
(217) 373-7832 Voice

H2O (Help to Others) is an emergency assistance program created by Illinois American Water and the Salvation Army. Provides supplemental funding to American Water customers who, because of a situation that was beyond their control, are having difficulties paying their bill. The program is designed to help customers before they get shut off.

for Older Adults

■ Salvation Army of Champaign County

2212 N. Market Street, Champaign, IL 61822
(217) 373-7832 Voice

Utility assistance is available for seniors, who had an unforeseen crisis that placed them behind on their utility bill. Assistance depends on funding availability.

Weatherization Programs

Programs that provide assistance in the form of labor and supplies to help people improve the energy efficiency of their homes and protect them from the elements. The program provides ceiling insulation, attic venting, double glazed windows, weather-stripping, minor housing envelope repairs, low-flow showerheads, evaporative cooler vent covers, water heater blankets, pipe wrap, duct wrap, switch and outlet gaskets, caulking, and other related energy conservation measures. Weatherization programs may have age, income, disability or other eligibility requirements.

■ Champaign County Regional Planning Commission

1776 E. Washington Street, Urbana, IL 61802
(217) 328-3313 Voice
Main Line

The Weatherization program targets low-income residents with high energy bills for weatherization upgrades to make the home more energy efficient.